

HB Leisure at Great Escape Queensbury - Game Operator

HOST INFORMATION

Company Description:

HB Leisure (HBL) is a global games and attractions company founded in the UK in 1927. At Six Flags Great Escape, our team operates fun, outdoor carnival-style games for guests from around the world. We take pride in games starting with our team.

Our Games operators are the foundation of our culture, and we're committed to providing them with a great work environment and opportunities to grow. You'll work in a lively, social environment where you greet guests, explain game rules, celebrate winners, and help create memorable experiences.

Game Operators enjoy great perks such as daily bonus opportunities, complimentary park tickets, and discounts on park dining and shopping. This is an outdoor role, Queensbury, New York summers tend to be warm, pleasant, and humid, with July highs around 80-81°F (27°C) and comfortable lows in the 60s°F, perfect for enjoying nearby Lake George, amusement parks (Six Flags Great Escape), hiking, and outdoor events, offering a classic upstate New York feel with abundant recreation and a mix of suburban life and natural beauty.

HBL has hosted many J-1 students and provides a welcoming, supportive environment. Your mission with us is simple: Produce Revenue and Create Fun!

See what's it like to work as a Game Operator for HB Leisure at any of our locations by clicking the links below!:

<https://drive.google.com/file/d/1uSr-t7eWwwB898ZyMZEif2dyoXL97fos/view>

<https://www.youtube.com/shorts/hFFBy80gH38>

Host Website: <https://www.hbleisure.com>

Site of Activity: HB Leisure at Great Escape Queensbury

Parent Account Name: HB Leisure

Host Address: 89 Six Flags Drive Queensbury, New York, 12804

Nearest Major City: Albany, New York, Over 50 miles away

PLACEMENT INFORMATION

Job Description:

As a Games Operator for HB Leisure Inc. you will be required to interact with and provide excellent customer service to the guests of SIX FLAGS Great Escape. We expect you to create a fun and fair experience for guests of all ages!

This is an exciting position, but one that must be taken seriously as we have high expectations towards our games operators in the following areas:

- Successfully operate various Carnival-style games at Six Flags Great Escape, ranging from Prize Every Time Games to Skill Games and Race Games! (Comfort being on a mic a huge plus!).
- Greet every guest walking past your game, ask them to play, and explain the rules of the game in a clear and friendly manner. Being proactive, outgoing and a self starter are great qualities for this job.
- Meet hourly and daily revenue goals. Every day you will be subject to a bonus based on the revenue made on the game, so being goal orientated and knowing how to work towards goals is definitely a strength.

- Up-selling the games to guests and offering them deals in a fun and easy-going way.
- Management of a small cash float and paperwork in support of the float. Basic math is needed to assure accuracy in handling the cash float.
- Maintaining the highest standard of cleanliness and organization of the games units; including, but not limited to: cleaning counters and games at the start of the day, putting trash away and ensuring a tidy game, creating attractive displays with our prizes, making sure all games have supplies ready for trade ups, leaving the game tidy at the end of the day.
- Working within all the company and departmental rules and regulations, policies and procedures, including cash handling procedures and health and safety policies to mention a few.
- Maintain a positive, energetic attitude while creating a fun and welcoming experience for guests in all weather conditions.

Typical Schedule:

Park operating hours vary through the season. Employees will receive a schedule from Games Manager. M-F 10a-9p Sat-Sun 10a-10p Game Operators may be scheduled 30 minutes earlier to prepare for guests.

Seasonal changes to job duties or available hours: Yes

Weekly Hrs could vary due to operating schedule changes. If any day is slow, we may offer you the option to sew some damaged prizes, inflate some prizes or move stock around to maintain hours.

Drug Test required: No

COMPENSATION

Hourly Wage: \$16

Eligible for Tips: No

Estimated weekly wages including tips: \$512

Bonus: Yes

Daily Surpassing your daily target based on guest count, you receive 10% of any additional revenue you make that day with no limit to the bonus. Ex. target = \$900, you make \$1200. Your bonus is \$30.

* All figures above are pre-tax

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 45

Potential fluctuation in hours per week:

No rain/bad weather, the park usually stays open, but we may send operators home early to save on wage cost.

Average number of hours per week reached by last year's seasonal employees: 35

Overtime Policy:

Yes, paid after 40 hours

Job-Specific Benefits:

Bonus opportunities, Performance based scheduling (top operators have the opportunity to receive more hours), Unlimited access to park and employee discounts. Monthly Events and more!

JOB REQUIREMENTS

English Level required:



Advanced

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Employees will be required lift, push, pull, or carry objects anywhere from a few ounces up to 40 lbs on a repeated basis including boxes of prizes, plush, coolers and similar.

Standing for entire shift

Working outdoors

Working under direct sunlight

Other qualifications or conditions

Description:

All workers will perform physical activities that require moving one's whole body, such as lifting, balancing, climbing, and stooping or bending. These activities often also require considerable use of the arms and legs. •Employees will be required to stand or walk for long periods of time. •Employees will be required lift, push, pull, or carry objects up to 40 lbs on a repeated basis including boxes of plush, coolers and similar. •Must be able to work continuously outdoor, with exposure to a variety of weather conditions such as rain, cold temperatures, direct sunlight or high heat and humidity. •All employees will be trained on all games and will be stationed on different games on a daily basis, however if the performance is exceptionally good/bad, management will keep employee on specific games if they see fit.

Job Training required: Yes

Length of job training:

1 week with a partner, daily training every shift after to maintain standards

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

No special training required besides hands-on paid training you receive on the job.

Need to wear uniform: Yes

Uniform Policy:

*Hat/visor - supplied by SFGE & HBL Shirt - supplied by SFGE & HBL Pants - khaki (tan/beige) *short are allowed but at knee length at least*
Belt - black or brown Socks - if visible, black or white **avoid themed/colorful designs** Shoes - non-slip shoes/sneakers, mostly black, white, gray, or brown. Must be a solid color. **boots, slides, heels and crocs not permitted** **colorful sneakers are not permitted***

Cost of uniform: \$0

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

*Additional piercings besides the ears and nose are not permitted. If you have them we will ask that you remove them before every shift
Shirts must be tucked in at all times Name tag legible and visible at all times Clean uniform at all times Under shirts must be black or white if you choose to wear one sweaters must be solid black or solid white AND must be worn under your uniform shirt if you choose to wear it
Hoods must remain off of your head while working if you decide to wear a hooded shirt*

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Company Parties, Potlucks or Dinners, Sporting Events, Movie or Game Nights

Additional Details about Cultural Offerings:

We hope to create a fun inviting atmosphere that will allow you to experience the city you are in.

We Offer: One monthly activity Ex.game night, company party or even local sporting event! Your amazing manager will be in charge of planning an exciting activity based on what is available!

Local Cultural Offering:

Six Flags Great Escape & Hurricane Harbor

The Fun Spot: Roller skating, laser tag, mini-golf, and go-karts

Pirate's Cove Adventure Golf

Glen Drive-In Theatre: Catch a classic movie under the stars.

Lake George: Boating, swimming, beaches, and kayaking are just a short drive away.

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

Employer-owned or employer-arranged housing description:

Students will be housed in a shared 2 bedroom, 1 bathroom apartment that provides a comfortable and welcoming place to call home during the summer season. Each apartment will include all basic necessities for everyday living, including a full kitchen with a stove and refrigerator, along with standard utilities. Additional Detail Regarding housing will be given closer to the date of arrival!

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

WiFi in Housing.

Phone Service: Yes

Description:

All participants are required to have a personal cellular device. Housing and surrounding location has reliable cellular service. Sim card assistance provided if needed. (At students expense)

Kitchen facilities: Yes

Description:

Students will have access to a kitchen: -Refrigerator -Microwave -Stove Basic Kitchen Essentials.

Laundry facilities: Yes

Description:

There will always be access to laundry facilities. Be it an In-Unit laundry or an On-Site laundry with Coin Machines.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 3

Maximum Occupancy Per Room: 3

Suggested Occupancy Per Room: 3

Rooming Arrangement Description:

Apartments may be Co-ed and is based on participant selection. Bedrooms will always be separated. (Ex.3 Girls per room/3 Boys per room)

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$167

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: Yes

Cost per Week: \$12.5

Description:

Estimated monthly utility costs for a shared 2 bedroom, 1 bathroom apartment typically range between \$250-350, depending on location, usage, and local rates. Utilities may include electricity, gas, water/sewer/trash, and internet. Utility costs vary by location, season, and individual usage.

Housing Deposit: Yes

Cost: \$333

Description:

Students will be contacted by HR on how to submit their housing deposit before or upon arrival.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

Your housing deposit will be refunded as long as the apartment is left in good condition. Normal wear and tear is fine. Refund decisions are made by the housing provider. If the housing provider determines the unit is unacceptable, the deposit will be lost.

Details About Deposit Refund:

If applicable deposit will be returned at time of departure or as part of their final check.

Transportation to Worksite:

ARRIVAL INFORMATION

Arrival Instructions:

Arrival Information – Six Flags Great Escape (Queensbury, NY)

Employer recommends that students fly into Albany International Airport (ALB)

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We recommend that students fly into Albany International Airport (ATL) and take an Uber or Lyft to Queensbury, NY (approximately 45-60 minutes).

Orientation Week dates will be provided once your hiring is confirmed. Airport pickup and all Orientation Week services (grocery trip, accommodations walkthrough, Social Security appointment, and welcome dinner) are only available for students arriving during this scheduled week. Please coordinate your arrival in the United States with your primary contact (Abi Rodriguez) to ensure you are able to participate.

Students arriving outside of Orientation Week must arrange their own transportation to their housing.

HBL will Coordinate with participants to make sure and arrange arrival's to match orientation week.

Suggested Arrival Airport:

Albany International Airport, ALB, Over 50 miles

Estimated cost of transportation to worksite from suggested airports: \$0 to \$25

If arriving after regular hours:**Suggested After-Hours Accommodation:**

Hampton Inn Albany-Wolf Road (Airport)

10 Ulenski Drive,

Albany, New York 12205

https://www.hilton.com/en/hotels/albulhx-hampton-albany-wolf-road-airport/?SEO_id=GMB-AMER-HX-ALBULHX&y_source=1_MjA4MTcyNi03MTUtbG9jYXRpb24ud2Vic2l0ZQ%3D%3D

\$100 to \$150

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: Yes

Details about how to apply for Social Security Number:

13 N Arlington Ave Gloversville, NY 12078 Phone Number: (888) 528-9446 50 miles away from worksite | Six Flags Great Escape -HBL will arrange for students to get to Social Security Administration office to apply for a social security number/card during orientation week.

Nearest SSA Office: Gloversville, New York, Over 50 miles

Other:**Wage Payment Schedule:**

Employees are paid Bi-weekly (every other Friday) with paper checks through our payroll portal or through direct deposit. Direct deposit can be set up at any time after employment and is highly recommended.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Piercings are acceptable but are limited to one (1) piercing per ear and one (1) stud-style piercing in the nose. No tongue rings or septum piercings allowed. Hair, nail and oral hygiene are considered part of uniform. Neatly groomed and odorless/stainless as you are representing yourself, HBL, and Six Flags Great Escape.

Second Job Availability: No, unlikely

Applicable Company Policies:

General: The Job is outdoors so business depends on weather. If it is raining, it has a negative impact on the business and available hours for that day if it persists. If it is extreme heat, some days could even reach the high 90s on occasion, we remain open and just dress/prepare accordingly before our shifts and during our shifts.

Cell phone policy: no phones are allowed to be on your person or in your area of operation during your shift. If you fail to follow this policy you receive a counseling notice from management. For repeated offenses, you will be subject to further disciplinary action, up to and including termination.

Smoking: no smoking allowed in the work place by neither guests nor employees. You may smoke off the clock outside of the parks property (in front of any entrance)

Scheduling: our business utilizes an app called WHEN I WORK to create and publish schedules. You will have the ability to enter your preferred working hours and availability BUT the preferred hours you enter are just for us to reference in the event we can afford to give all employees their preferred hours. This is not always the case, but we do try our best to accommodate when we can. Schedules are published on a weekly (7 day) basis unless we can publish a two-week schedule. our work week is Monday to Sunday unlike most other businesses. All employees are expected to follow the company's Attendance Policy.

COMMUNITY AMENITIES

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Public Library

Unavailable:

Internet Cafe